

TERMS & CONDITIONS

Africa Overlanding Adventures

A partnership between Africa Wild Trails (UK) and Africa ECO Ventures (South Africa)

These Terms & Conditions apply to all overlanding tours operated under Africa Overlanding Adventures, led by Adventure Leaders Angus Wingfield (Africa Wild Trails) and Haley Dahl (Africa ECO Ventures).

All tours take place in either Namibia, Botswana, Zambia, and South Africa.

1. Booking Process & Payments

- A 20% non-refundable deposit is required to secure a booking.
- This deposit is immediately allocated to secure vehicles, logistics, accommodation, guides, permits, and operational costs.
- The remaining balance must be paid by the agreed deadline prior to departure.
- Flexible payment schedules may be arranged where required.
- Late payments may result in additional charges or cancellation of the booking.
- Payments are made via bank transfer upon invoice.

2. Vehicle Allocation & Main Driver Responsibility

Each vehicle in the convoy must have at least one designated participant acting as the “Main Driver.”

The Main Driver will:

- Be the named renter of the vehicle
- Be responsible for driving standards, vehicle care, and adherence to local laws
- Ensure the vehicle is operated safely at all times

Additional drivers may be permitted, subject to:

- Approval by the rental provider
- Valid driving licenses and insurance compliance
- Any damage, fines, or costs incurred relating to the vehicle are the responsibility of the Main Driver (and their group within that vehicle).

3. Cancellation & Refund Policy

Cancellation by the Participant:

- More than 12 weeks before departure: Refund minus the 20% non-refundable deposit
- 8–12 weeks before departure: 50% refund of total trip cost
- 4–8 weeks before departure: 25% refund of total trip cost
- Less than 4 weeks before departure: No refund
- All cancellations must be made in writing
- Refunds will be processed within 14 days

Cancellation by Africa Overlanding Adventures

If minimum participant numbers are not met (no later than 8 weeks before departure):

→ Full refund provided

In the case of operational or travel restrictions:

→ Option to reschedule or receive a full refund

Force Majeure

Events beyond our control may include (but are not limited to): natural disasters, extreme weather, political unrest, pandemics, or border closures.

- Where possible, an alternative itinerary or rescheduled tour will be offered
- If not feasible, refunds will be assessed case-by-case, considering non-recoverable costs
- Participants will be informed as soon as reasonably possible

4. Nature of Overlanding Travel

Participants acknowledge that:

- Overlanding tours involve remote travel, variable conditions, and shared responsibilities
- Accommodation and facilities may at times be basic or wilderness-based
- Travel days can be long, and plans may change due to conditions on the ground
- A flexible and proactive approach is essential

5. Safety & Risk Management

- Africa Wild Trails and Africa ECO Ventures operate under strict safety and risk management procedures
- Tours are led by experienced Adventure Leaders and supported by local teams
- Risk assessments and emergency protocols are in place
- All risk management procedures are online to be accessed 24 hours a day

Participants must:

- Be in suitable physical and mental condition
- Follow all instructions given by the Adventure Leaders
- Respect all wildlife safety and environmental guidelines
- A confidential medical questionnaire must be completed prior to travel

6. Travel & Insurance

- Comprehensive travel insurance is mandatory

Insurance must cover:

- Medical emergencies
- Emergency evacuation (including remote areas)
- Trip cancellation
- Personal belongings

- Africa Wild Trails Africa and Africa Eco Ventures carry public liability insurance, but individual insurance is required

7. Responsibilities of Participants

Participants agree to:

- Provide accurate medical and personal information
- Act responsibly and respectfully toward:
 - Fellow travelers
 - Local communities
 - Wildlife and natural environments

Follow all guidance relating to:

- Conservation
- Cultural respect
- Camp and group conduct

Failure to comply may result in removal from the tour without refund.

8. Camp Life & Participation

Overlanding is a shared experience, and participants are expected to assist with:

- Camp setup and pack down
- Food preparation
- General camp duties

- All equipment must be used responsibly
- Damage caused through negligence may be chargeable

9. Changes to Itinerary

Africa Overlanding Adventures reserves the right to adjust itineraries due to:

- Weather
- Road or vehicle conditions
- Safety considerations
- Operational requirements

- Significant changes will be communicated as soon as possible

10. Liability & Disclaimer

Participation in overlanding tours involves inherent risks.

Africa Overlanding Adventures, Africa Wild Trails, and Africa ECO Ventures are not liable for:

- Personal injury resulting from failure to follow instructions or participant negligence
- Loss, theft, or damage to personal belongings
- Travel delays, missed connections, or additional costs
- Events beyond our control (force majeure)

Participants acknowledge and accept these risks.

11. Visas & Entry Requirements

Participants are responsible for:

- Valid passports
 - Visas (if required)
 - Vaccinations and health documentation
- Guidance can be provided, but responsibility remains with the participant

12. Photography & Media

- Photos and videos may be taken during tours for promotional use
- Participants consent unless they opt out in writing prior to departure

13. Financial Protection

Africa Wild Trails and Africa Eco Ventures provide Financial Failure Insurance, ensuring:

- Full protection of payments in the unlikely event of insolvency
- Refunds if the tour cannot be delivered due to financial failure

14. Operational Structure

- Tours are operated under Africa Wild Trails (UK), in partnership with Africa ECO Ventures (South Africa)
- Tours are led by designated Adventure Leaders and supported by local accommodation based teams in each destination country